Appendix E

Buttfield Library THO-North West

The facility must be able to sustain a competent and high performing clinical workforce, infrastructure and support services required to provide care that is consistent with **best practice.** (page 6)

Best practice is informed by current, reliable, accurate and tested research information. This information is available via the electronic resources managed by the staff of the library services. Library staff provide a service which saves the valuable time of clinicians and other support staff by selecting, filtering and delivering relevant information to the staff who need it.

Return-on-investment report: Worth every cent and more

Health Libraries Inc. (HLI), the Australian Library and Information Association (ALIA) and Health Libraries Australia (ALIA HLA) released a study in 2014 indicating that hospitals and other healthcare organisations gain a $9 return for every dollar they invest in their health libraries.

The partners commissioned SGS Economics and Planning to survey health libraries across the nation and assess the return on the annual investment in these services to their organisations.

The results demonstrate the ongoing and exceptional value of health libraries despite increased service demand and reductions in the amount organisations are currently investing in their libraries

Health Libraries: $9 return on every $1 invested ROI
Report http://www.hlinc.org.au/index.php?option=com_content&view=article&id=100:worth-every-cent-report&catid=49:hli-advocacy&Itemid=73

The Tasmanian Role Delineation Framework will be a significant planning tool, providing consistent language to describe health services. It will identify and document the minimum support services, staffing, safety standards, networking arrangements, and other requirements essential to ensure Tasmanian acute and rural hospitals and facilities provide safe, high quality, appropriately supported clinical services. (page 6)

Library staff already consistently respond to requests for information to support quality and safety needs; this includes provision of standards and comparative research to justify decisions. Librarians skilled in the application of Evidence Based Practice can contribute significantly to issues of quality and safety.

As part of the broader suite of One Health System reforms, a governance and accountability framework will be developed that will:

Foster a high performance culture of learning, teaching and research (page 27)

Library services are well placed to reinforce this framework. Significantly, Buttfield Library, THO-NW, will be physically reinstated in the hospital territory with the move back into the main NWRH building following redevelopment in July 2015. Proximity to clinicians and teaching staff enables personalised service, speedier delivery and enhancement of the culture of learning, teaching and research.

The Buttfield Library provides a substantial physical collection of hardcopy books and journals as well as facilitating access to a huge range of electronic information. An ongoing selection and de-selection process ensures the information is relevant and up to date.

A culture of learning teaching and research is fostered through group or individualised training in accessing resources through the library. Literature searches on behalf of staff maximise access to valuable resources whilst saving staff time.

Library staff monitor and maintain departmental collections of books in addition to the library's collection.

Ensure a competent and high performing clinical workforce is supported to enhance and maintain their skills
• Build and utilise our health workforce to their maximum potential, including ensuring that we support our highly skilled health professionals to work to their full scope of practice and do the work that they were trained to do, and
• Ensure alignment between service provision and the needs of education and training programs that prepare and support our workforce.

Library services already collaborate effectively across the state to deliver information and support health professionals. The Librarian works flexibly to deliver library and information needs training to staff directly to their workplace across THO-NW. Being positioned close to educators in NWRH and MCH ensures that services can continue to be offered directly to staff and to medical students via our strong partnership with the Rural Clinical School, UTAS, Burnie.

Suggest a stronger collaboration between library staff and the clinical and nurse educators to better support the needs of education and training programs; ie. Timely consultation and provision of tailored information to enhance specific training programs.

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