

## Green Paper – Community Consultation Questions

### Name and contact details (optional)

- Page 6** • Is the Tasmanian health system all it should be, or should we be open to change in order to improve outcomes for all Tasmanians regardless of where they live?

**Response:** Basic services are OK but there is a strong need for services - like physio, podiatry etc that improve people's day to day lives - many go through long periods of pain + discomfort as well as unnecessary disability which is a burden on communities and families

- Page 16** • How would you find out about what travel support, information and services are available to you to get the right care, by the right person, the first time?

**Response:** No idea!! It took 4 years of travel from Glenorchy to Burnie/Hobart before I knew of PTAS + I was underm on BSP - no-one informed me and it cost me a good deal

- Page 16** • If you are already a user of these services, are they sufficient?

**Response:** No. Preventive + some complementary treatments help me enormously but I cannot afford them ie: remedial massage and water (pool) based exercises. My quality of life is certainly not what it could be and I try very hard to help myself.

- Page 17** • If it improves the quality and safety of care, do you agree we should limit the number of sites at which some services are provided?

**Response:** Yes - Much of many care establishments are serving diabetics. this should maybe be in a large specialist centre (hospital) as with diabetes rising at an alarming rate it is sure to be the biggest health issue we have. but better services are needed regionally especially preventive + complementary care services

- Page 17** • If yes, what should we consider in deciding where a service is located and what support needs to be considered to ensure patients have equitable access?

**Response:** Always ensure travel + accommodation at a very affordable rate is available - what is equal about someone from

Westcoast - travelling min 4 hours to Hobart + 4 hours back - 8 hours just driving in one day - even if it is a community car it is not safe for Volunteers to have to drive that much as well as wait for patients - Would Government Employees be allowed to do this!!!! 8 hours driving maybe 2 hours wait - from other

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**Page 22** • What services do you currently receive in a hospital setting that you think could be safely delivered in your community?

**Response:** DIALYSIS - People have to travel 3 times a week from Queensdown to Burnie for dialysis + there must be a way to man + have equipment operating in Queenstown.  
Ensure that on any given Mon to Fri - office hours that there is at least (1) Doctor available in every council area. (Midlands has no service Wed afternoons)  
**Page 23** • How can we better help you understand the standard of care you are entitled to, and support your involvement in your healthcare decisions? (people travel to Hobart, Launceston, emergency dep.)

**Response:** Have better trained receptionists at all levels and this includes (Private sector) Ensure information is available in various formats and maybe include more nurse practitioners particularly in regional areas and busy practices.

**Page 24** • What public-private partnerships should we explore for the delivery of health service in Tasmania?

**Response:**  
certainly training to get - specialists to do rounds of regional areas (at least 2 times per year) (go to patients)

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Any other comments?